

### Where can I get Additional Blackboard Support?

Blackboard support is handled by a Blackboard Coordinator on-site within a department or school. All schools and departments that use Blackboard should have two (2) Blackboard Coordinators who serve in either the primary or secondary role of Blackboard Coordinator. Year-round schools are welcome to have more than two (2) Coordinators to ensure coverage while certain Coordinators may be “tracked out.”

### Contacting Your Coordinator

1. Visit: <http://info.wcpss.net/blackboard/participation.php>
2. Search for your school
3. Email one of the listed Coordinators

### What can a Coordinator help me with?

1. Lost Passwords
2. Contacting the Help Desk for you in the case of a Blackboard error message or technical issue.
3. Questions regarding the use of Blackboard
4. Batch Student Enrollment