

Requesting Assistance

Contacting the Help Desk

All requests for help should be routed through the Help Desk. The Blackboard Team will be happy to assist you with any questions or concerns that you might have about the Bb-Admin Portal, but each request for help must come to us from the Help Desk. This will help ensure that we can effectively manage your issues in a timely manner, and even help us identify topics to turn into “tip sheets.”